

SGIDI numa micro empresa

Luís Faria

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Sessão de Divulgação das Boas Práticas sobre a
“Implementação e Certificação de Sistemas de Gestão de IDI”

27 de Setembro de 2011





Desenvolvemos o futuro hoje...



jcr



mferreira



Imferros



lfaria



rcastro



jmelo



hsilva



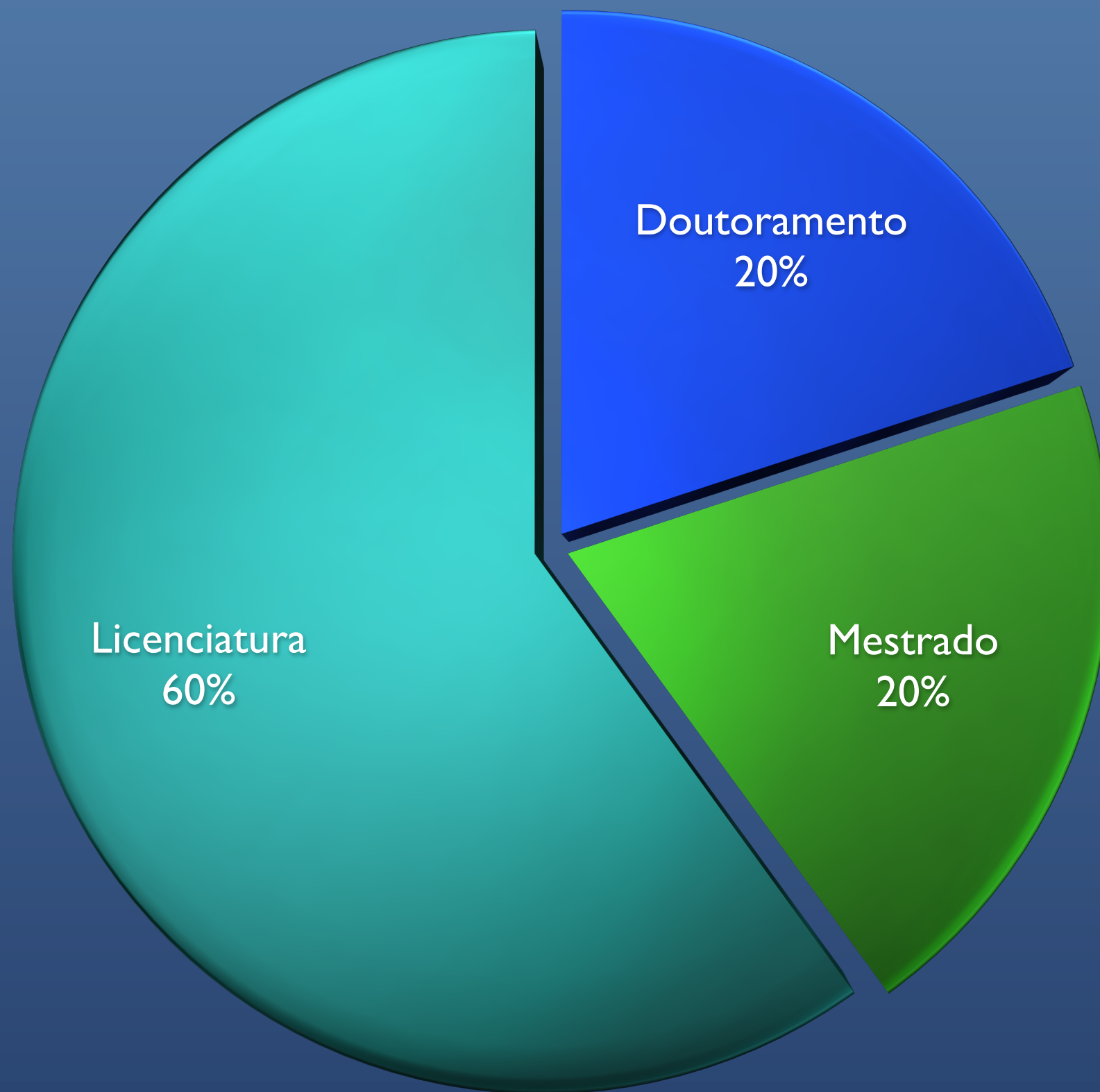
rrodrigues

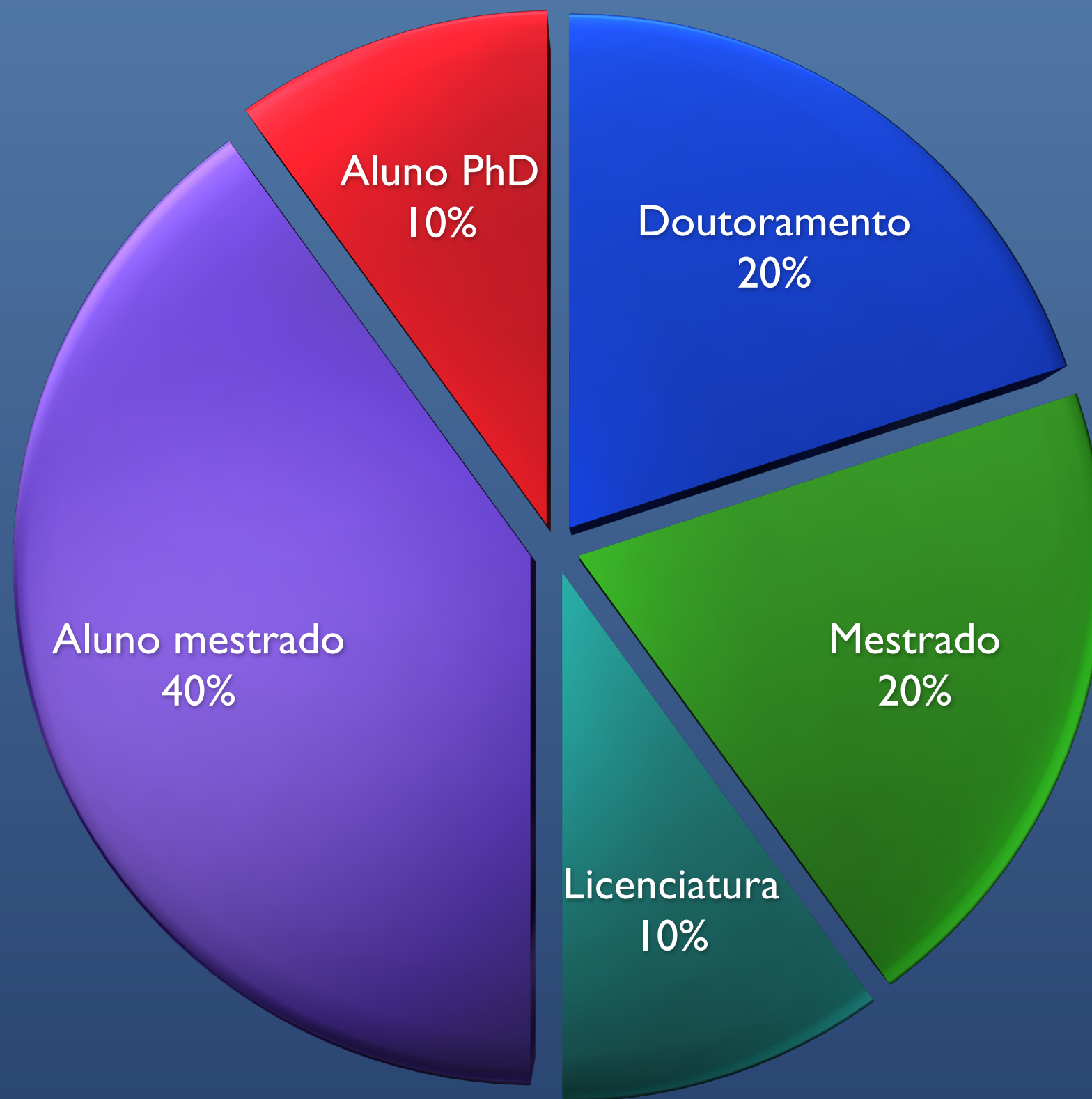


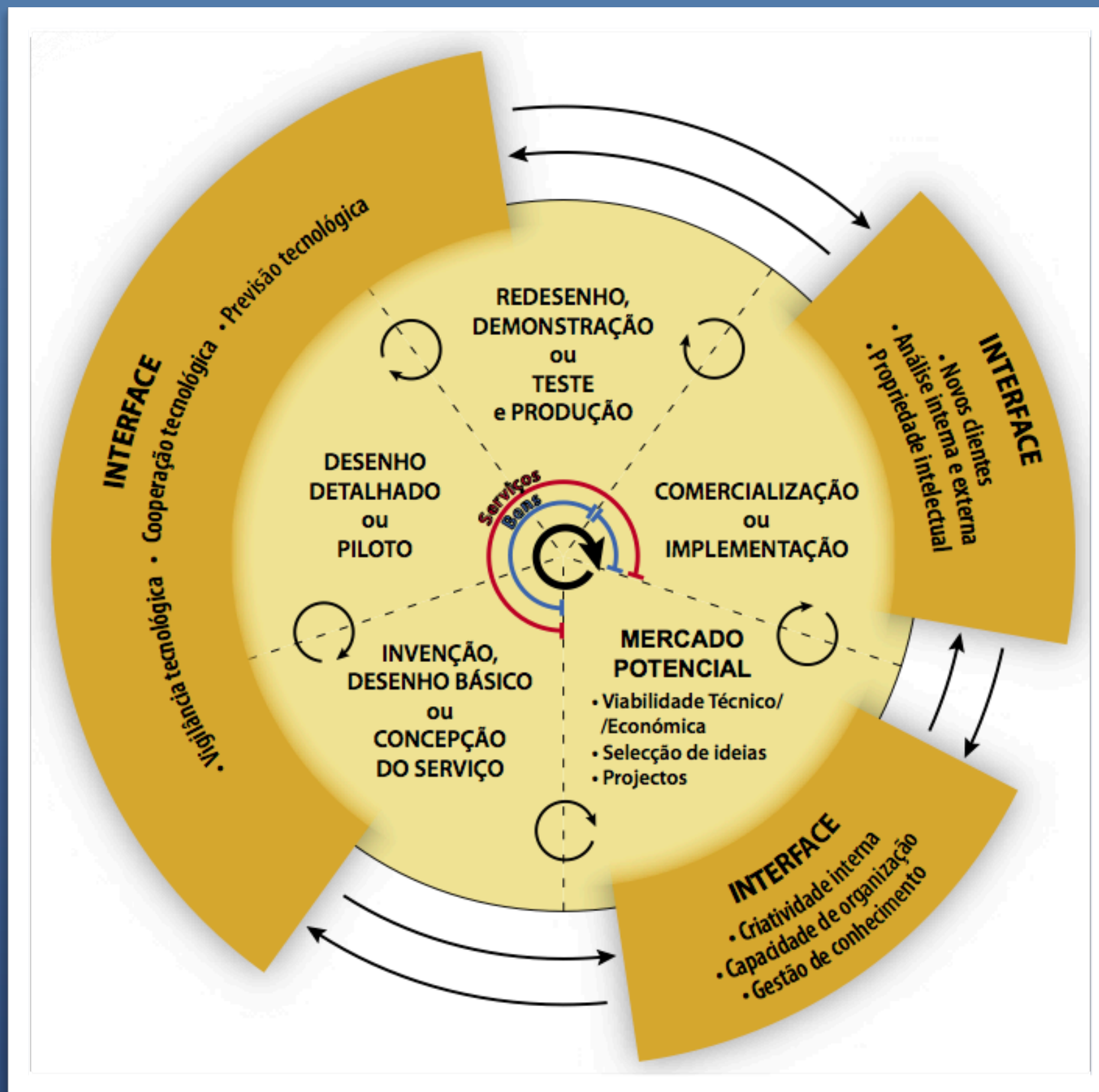
vfernandes



sleroux

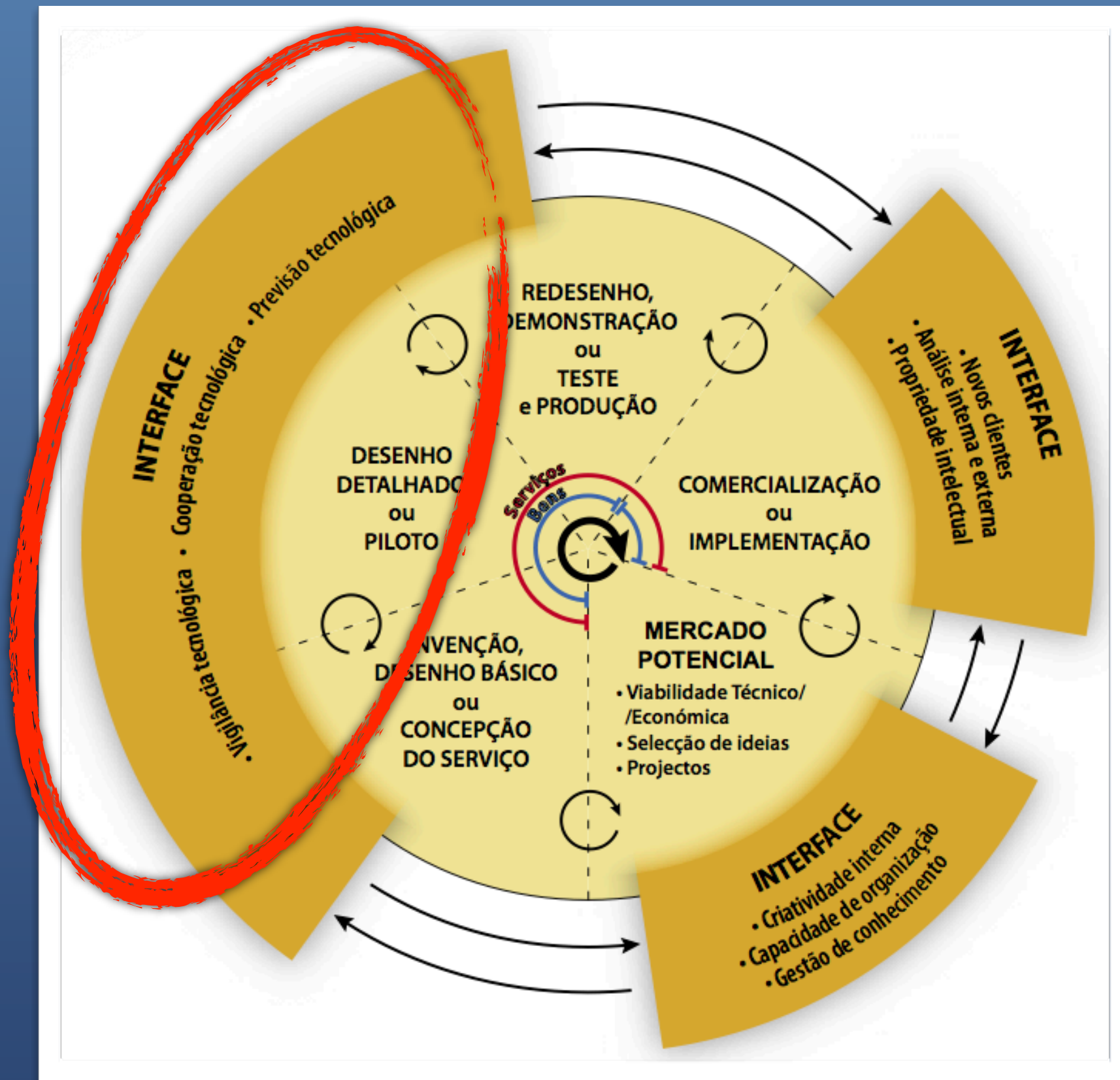






Modelo de interações em cadeia

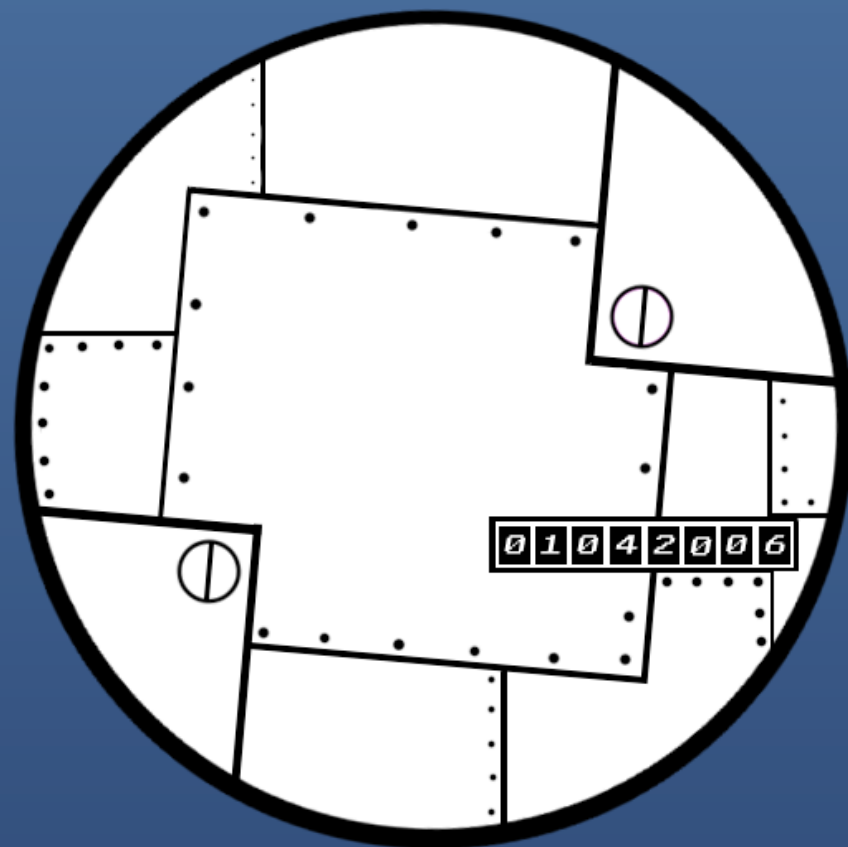
fonte: Guia de boas práticas de gestão e inovação, COTEC, 2010



Modelo de interações em cadeia

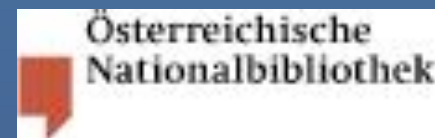
fonte: Guia de boas práticas de gestão e inovação, COTEC, 2010

roda.keep.pt



<http://www.scape-project.eu>





SCAPE Consortium

The screenshot shows a web browser window with the address bar displaying `redmine.keep.pt/projects/keep-inov/wiki/Knowledge_sources`. The page header includes navigation links: Home, My page, Projects, Administration, Help, and a user status bar indicating 'Logged In as Ifaria' with links for My account, Menu, and Sign out. The main header features the 'KEEP | Innovation' logo and a search bar. Below the header is a secondary navigation bar with tabs: Overview, Activity, Issues, New issue, News, Documents, Wiki (selected), and Settings.

The main content area is titled 'Knowledge sources' and includes action icons: Edit, Watch, Lock, Rename, Delete, and History. The text on the page reads: 'Aqui será definido que fontes de informação serão monitorizadas e quem será o responsável.'

The first entry is 'Eventos divulgados pela APBAD'. The description states: 'Eventos nacionais e internacionais da área das bibliotecas e arquivos divulgados pela APBAD - Associação Portuguesa de Bibliotecários, Arquivistas e Documentalistas.' The details listed are: 'Responsável: Luís Miguel Ferros', 'Monitorização: Não periódica', and 'Endereço(s):' followed by a bulleted list containing the URL `http://www.apbad.pt/Eventos.htm`.

The second entry is 'Boletim da Direcção-Geral de Arquivos'. The description states: 'Boletim editado pela Direcção-Geral de Arquivos (DGARQ) com periodicidade trimestral, onde são incluídas notícias de carácter arquivístico.' The details listed are: 'Responsável: Luís Miguel Ferros', 'Monitorização: Não periódica', and 'Endereço(s):' followed by a bulleted list containing the URL `http://dgarq.gov.pt/boletim/`.

On the right side, there is a 'Wiki' sidebar with links: Start page, Index by title, and Index by date.

Registo das fontes de informação e responsáveis

The screenshot shows the Google Reader web interface in a browser window. The address bar displays the URL: www.google.com/reader/view/#stream/user%2F09663090462229451895%2Fstate%2Fcom.google%2Fsta.... The top navigation bar includes links for +Luis, Gmail, Calendar, Documents, Photos, Reader, Web, and more. The user's name, Luis Faria, and a share button are also visible.

The main interface is divided into a left sidebar and a main content area. The sidebar contains the following sections:

- Google reader** (with a search bar and "All items" dropdown)
- Add a subscription** button
- Home** (with expand/collapse icons)
- All items (1)**
- Starred items** (with a star icon)
- Your stuff** (with expand/collapse icons):
 - Shared items
 - Notes
 - Trends
 - Browse for stuff
- People you follow** (with expand/collapse icons)
- Explore** (with expand/collapse icons):
 - Recommended items
 - Recommended sources
 - [View all recommendations »](#)
- Subscriptions** (with expand/collapse icons):
 - dev (1)**
 - DZone Mobile
 - DZone Java
 - DZone Eclipse
 - TechCrunch » Mobile
 - TechCrunch » Gadgets (1)**
 - Coding Horror
 - Martin Fowler
 - WebAppers
 - news**
 - hvaea blog
- [Manage subscriptions »](#)

The main content area is titled **Your starred items** and includes a "Show: Expanded - List" toggle. Below this, there are controls for "Show: 0 new items - all items", "Mark all as read", and "Refresh".

The first item in the list is titled **-Xmx is hurting the usability of Java'** (with a star icon) from [dzone.com: latest front page](#) by [dr_pompeii](#), dated Aug 15, 2011 8:47 AM. It includes a thumbnail image of a Java article and a summary: "How would it feel if every time you opened a program or a website it asked you how much memory it could use?". The item has a [dzone](#) logo and a score of 25 upvotes and 10 downvotes. Below the item are links for "Remove star", "Like", "Share", "Share with note", "Email", and "Add tags".

The second item is titled **Physics Engine in Javascript for Angry Birds Like Games** (with a star icon) from [WebAppers](#) by [Ray Cheung](#), dated Aug 15, 2011 8:47 AM. It includes a link for "3 people liked this" and a summary: "Would you like to create a game similar to Angry Birds in Javascript? [box2dweb](#) can probably help you with that. box2dweb is a port of Box2DFlash 2.1a to JavaScript. The Box2D physics engine was developed by Erin Catto." Below the summary is a large black rectangular placeholder for an image.

At the bottom of the main content area, there are "Previous item" and "Next item" buttons, and a "17 items" count.

Incentivar a sistematização da monitorização

KEEP | Innovation - News - K X

redmine.keep.pt/projects/keep-inov/news

Home My page Projects Administration Help

Logged In as lfaria My account Menu Sign out

KEEP | Innovation

Search: KEEP | Innovation

Overview Activity Issues New issue **News** Documents Wiki Settings

News + Add news

Google+ Opens First APIs

Added by Sebastien Leroux about 14 hours ago

Google has launched a new developer portal where it can share news about events and updates, as well as offer examples and use cases for developers of all their products -- including Android. To get things started, Google just released the Google+ API and has shared a couple methods to retrieve public data from Google+.

Initially, the API will only collect public data, which should alleviate any privacy concerns and give the folks in Mountain View some time to get a secure method worked out for data that isn't shared with the world.

<http://www.androidcentral.com/google-launches-new-developer-site-kicks-it-all-google-api>

HTML5/CSS3 showcase site

Added by Luís Faria 4 days ago

Adobe created an impressive showcase site to present the new features of HTML5 and CSS3

<http://beta.theexpressiveweb.com>

Use Java Melody to see into Production JVM and DB Stat's

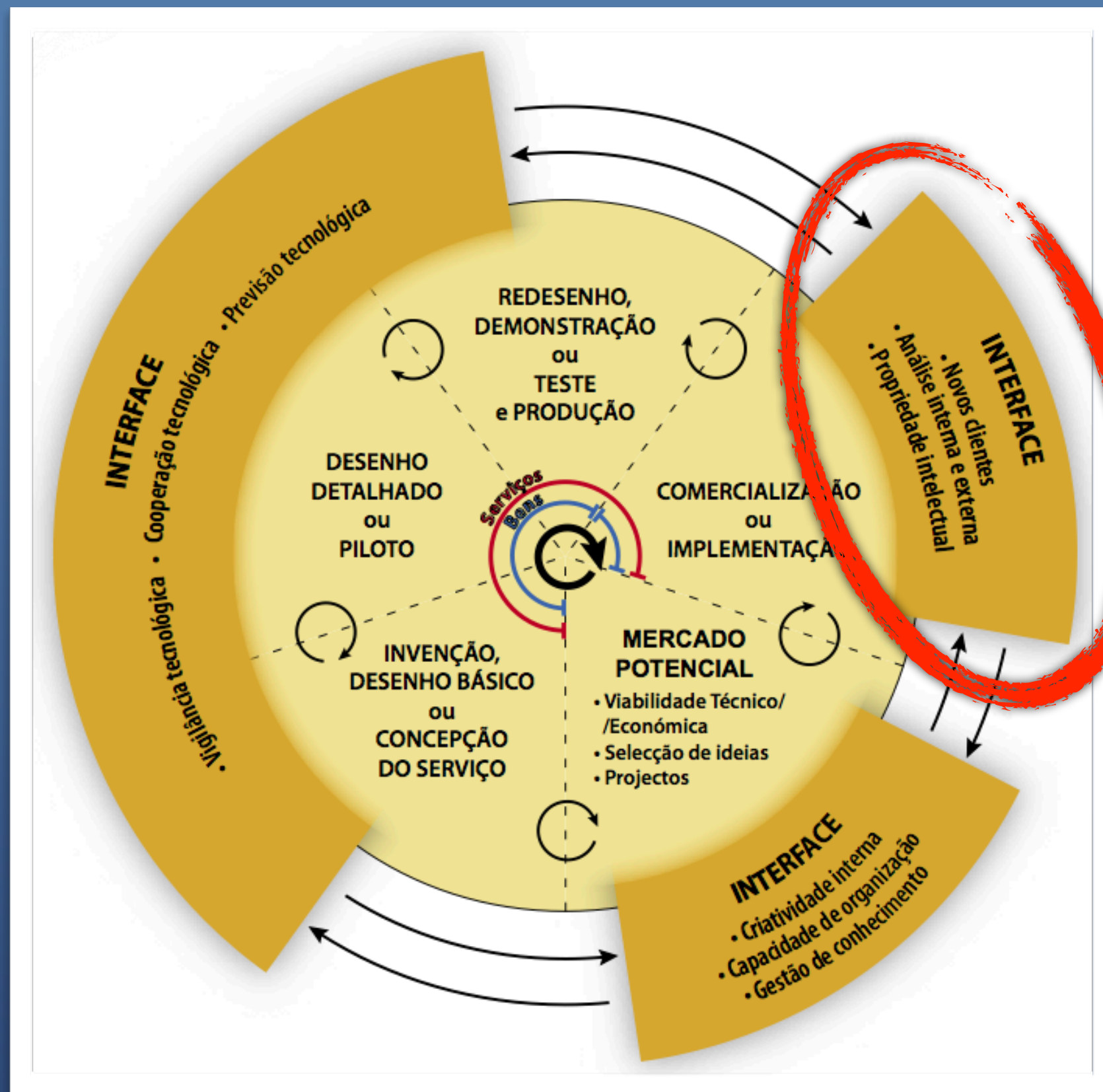
Added by Sebastien Leroux 8 days ago

Java Melody is an open source and production ready JVM and DB Monitoring tool, use it in QA, Stage, or Production environments and it's similar to most other profiler's. Just drop couple of jar files into your war and monitor your application in real time.

<http://mdshannan1.blogspot.com/2011/09/use-java-melody-to-see-into-production.html>

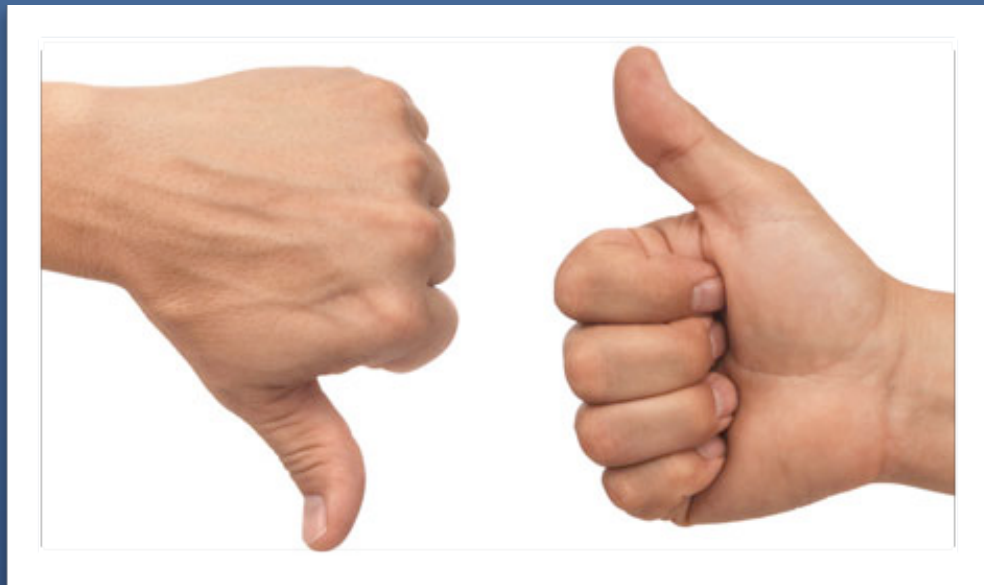
<http://code.google.com/p/javamelody/>

Disseminação interna do conhecimento



Modelo de interações em cadeia

fonte: Guia de boas práticas de gestão e inovação, COTEC, 2010

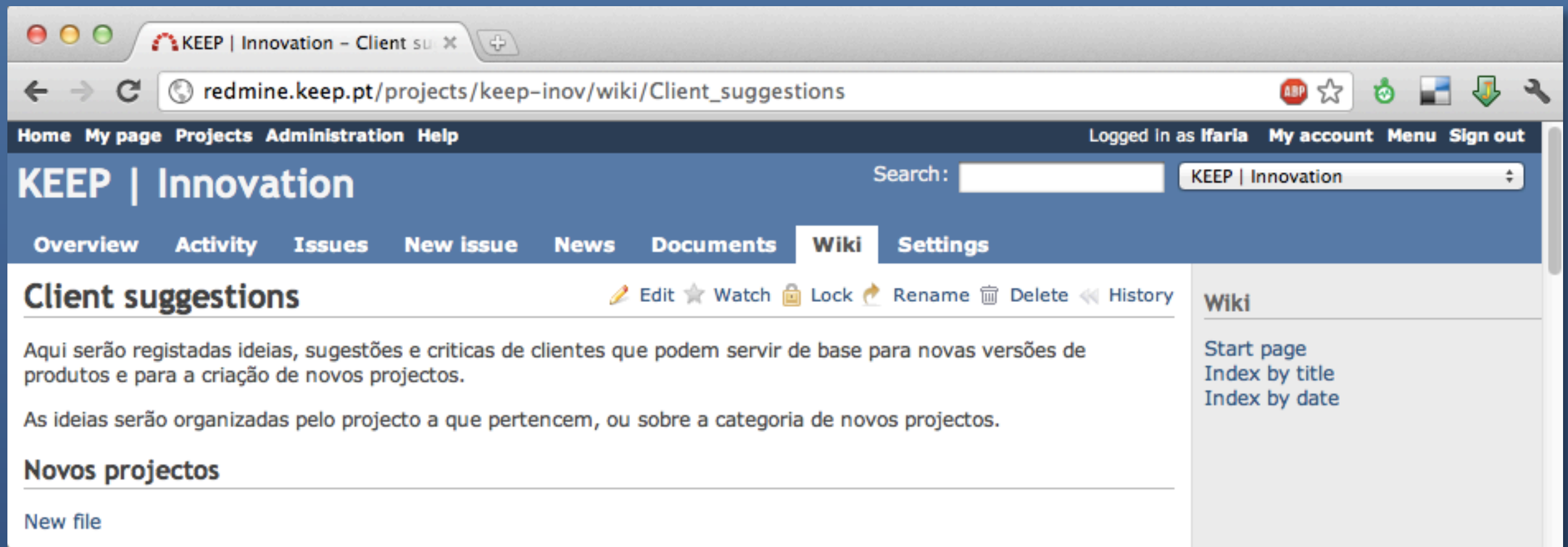


Processo comercial

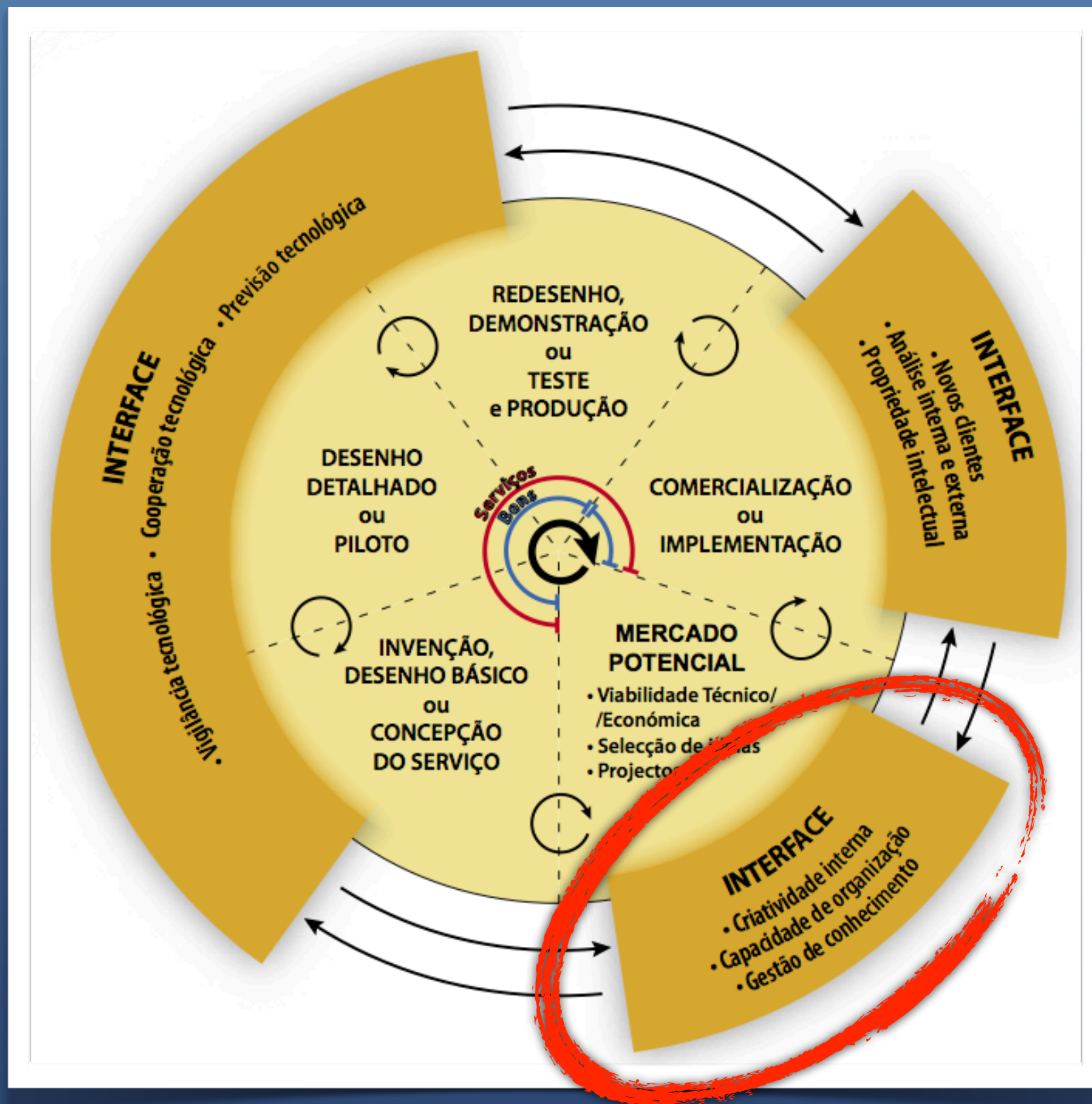
Manutenção e suporte

Inquéritos de satisfação

Registo de sugestões de cliente

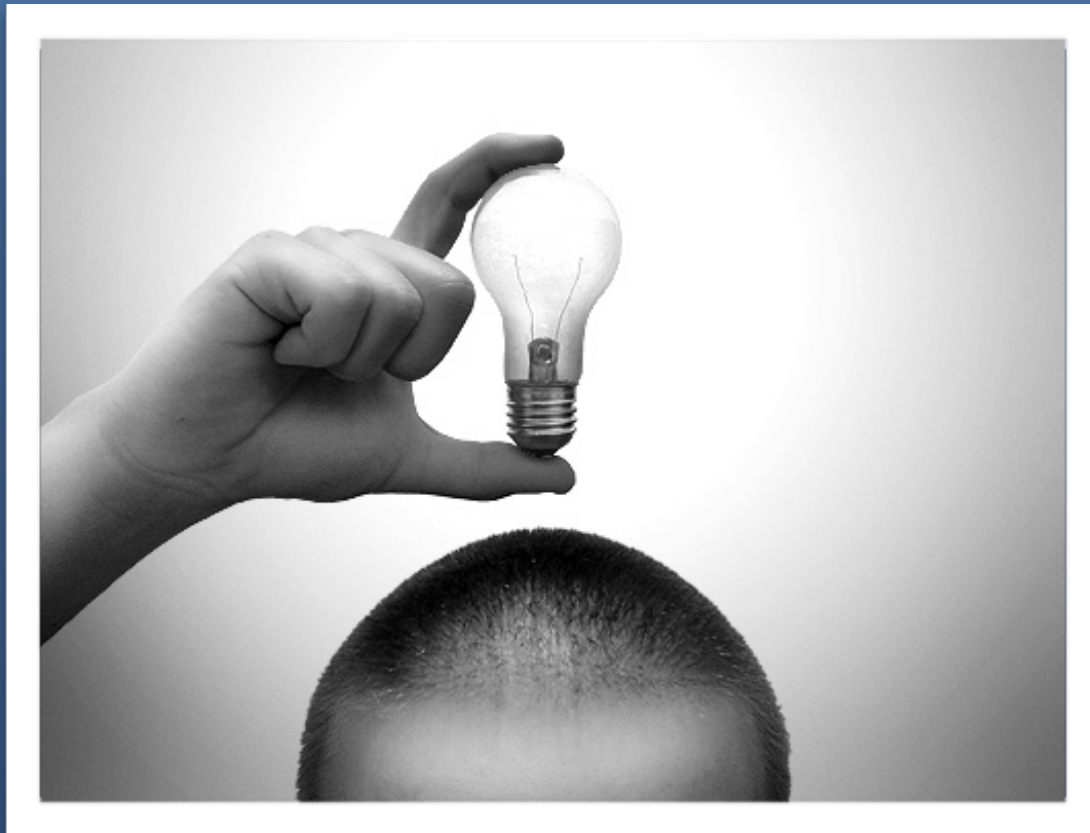


Registo de sugestões de cliente



Modelo de interações em cadeia

fonte: Guia de boas práticas de gestão e inovação, COTEC, 2010



Captação de ideias

Brainstorming

Brainwriting

Reflexões no final dos projectos

Registo e apresentação

Avaliação e seleção

Execução (C&D)

Avaliação da implementação

DONNA SPENCER
DAN SAFFER
LUKE WROBLESKI


BRANSTORMING


TECHNIQUES

CHEAT

SHEET

IDEA SPRINTS

 45 MINS

 1 MIN
AN IDEA

 DRAW

DESIGN THE BOX

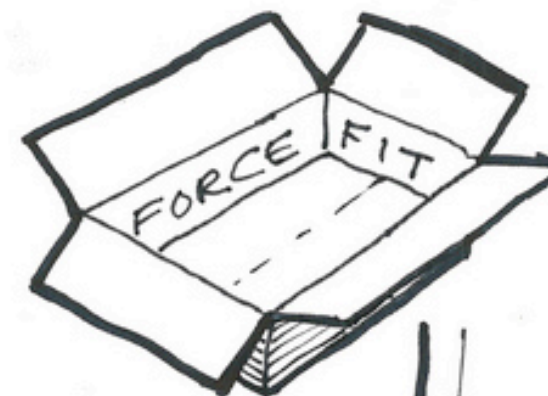


???

QUESTION



SWIPE
FROM OTHER
FIELDS.



BREAK

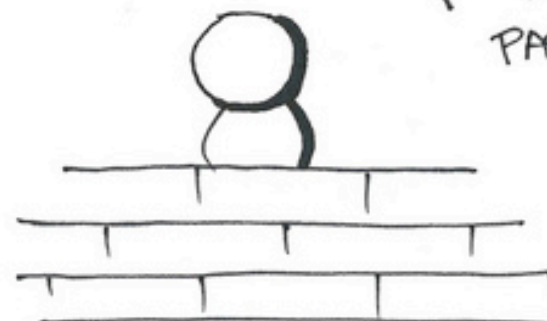
THE RULES



REVERSE IT
MAKE IT WORSE



PASS IT ON...



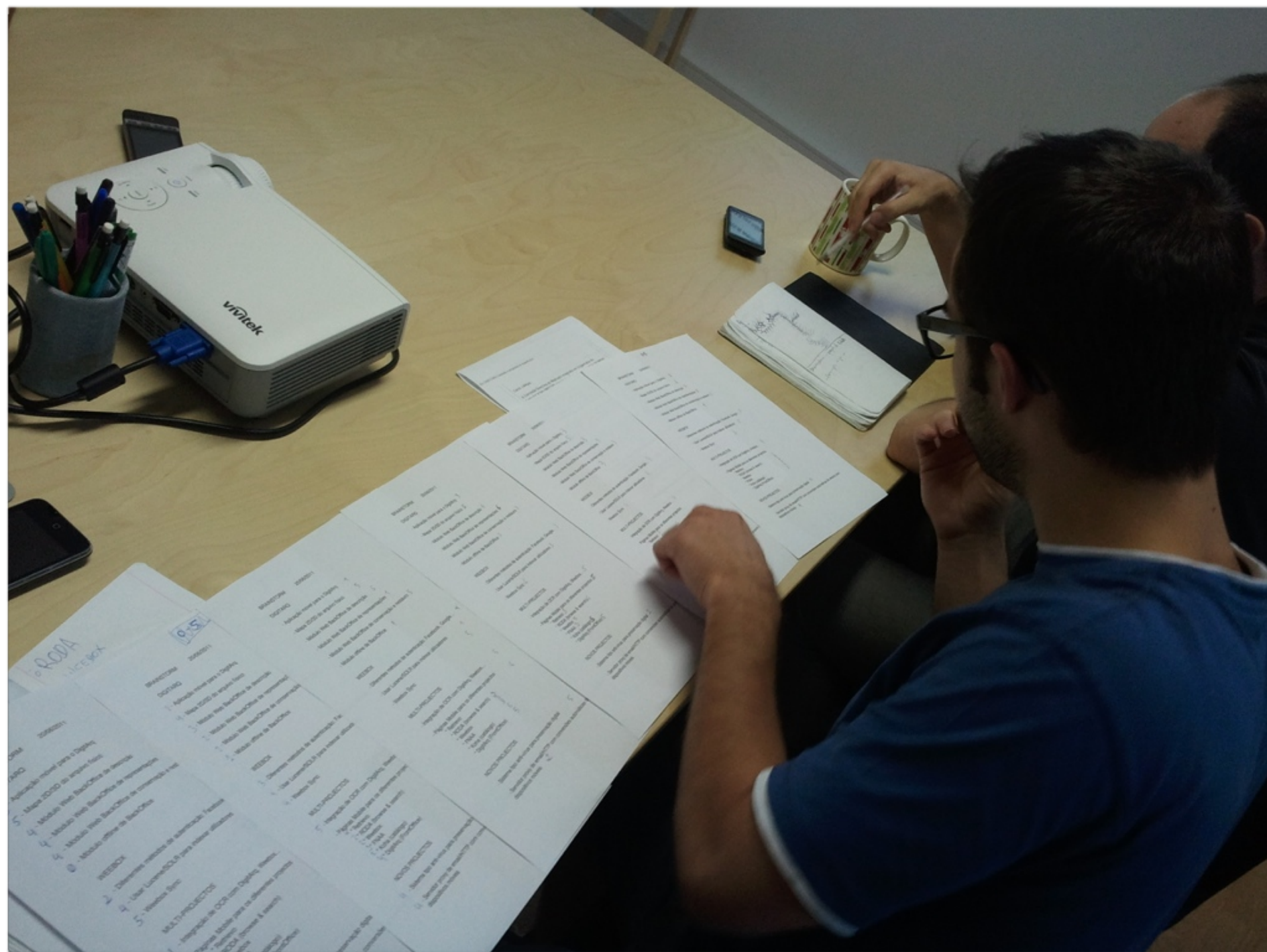
REMEMBER: BUILD TO THINK!

ABSTRACT



CONCRETE EG

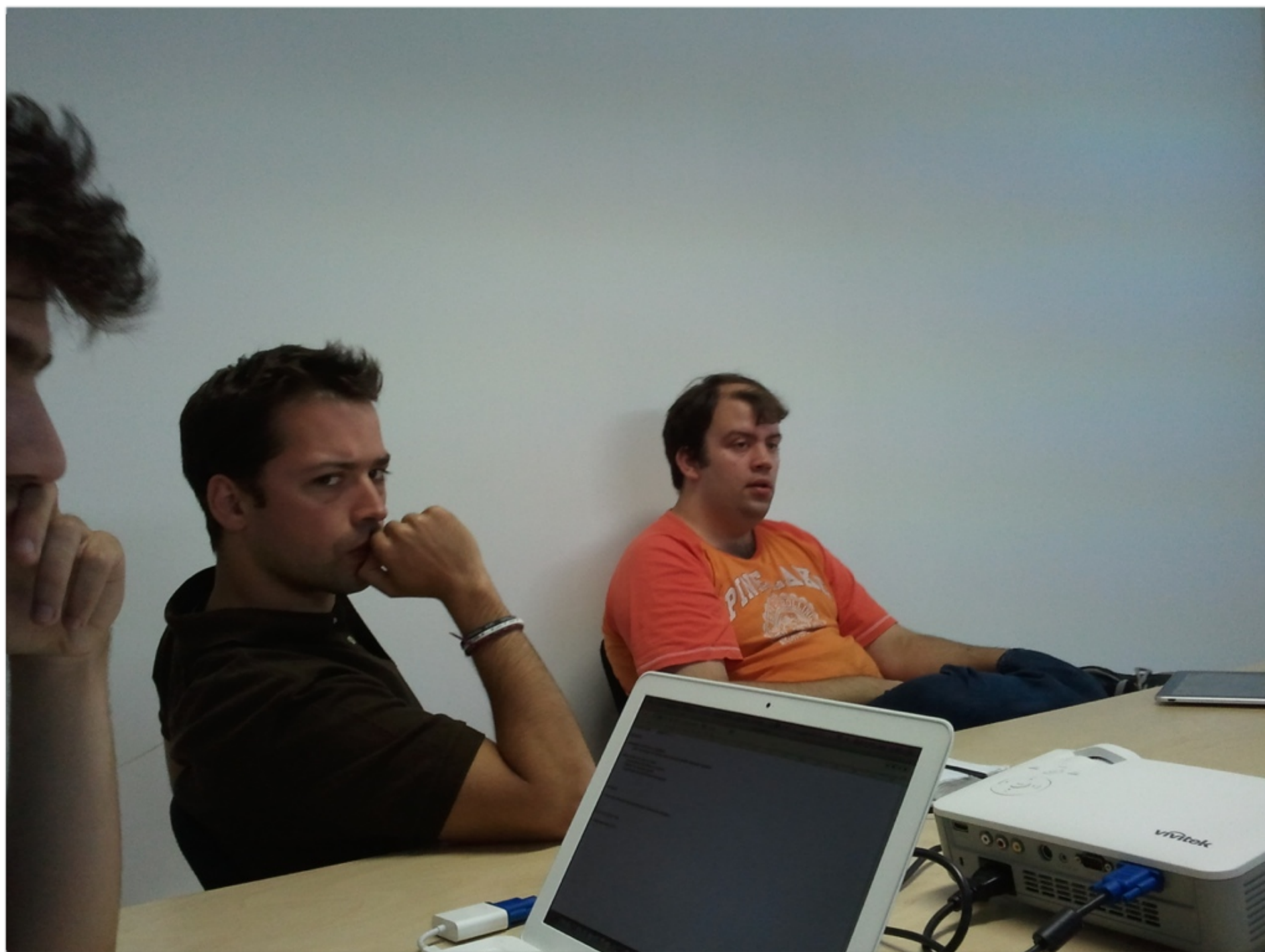
LADDERING



Brainstorming na KEEP SOLUTIONS



Brainstorming na KEEP SOLUTIONS



Brainstorming na KEEP SOLUTIONS

Reflexão no final do projecto

Aspectos inovadores

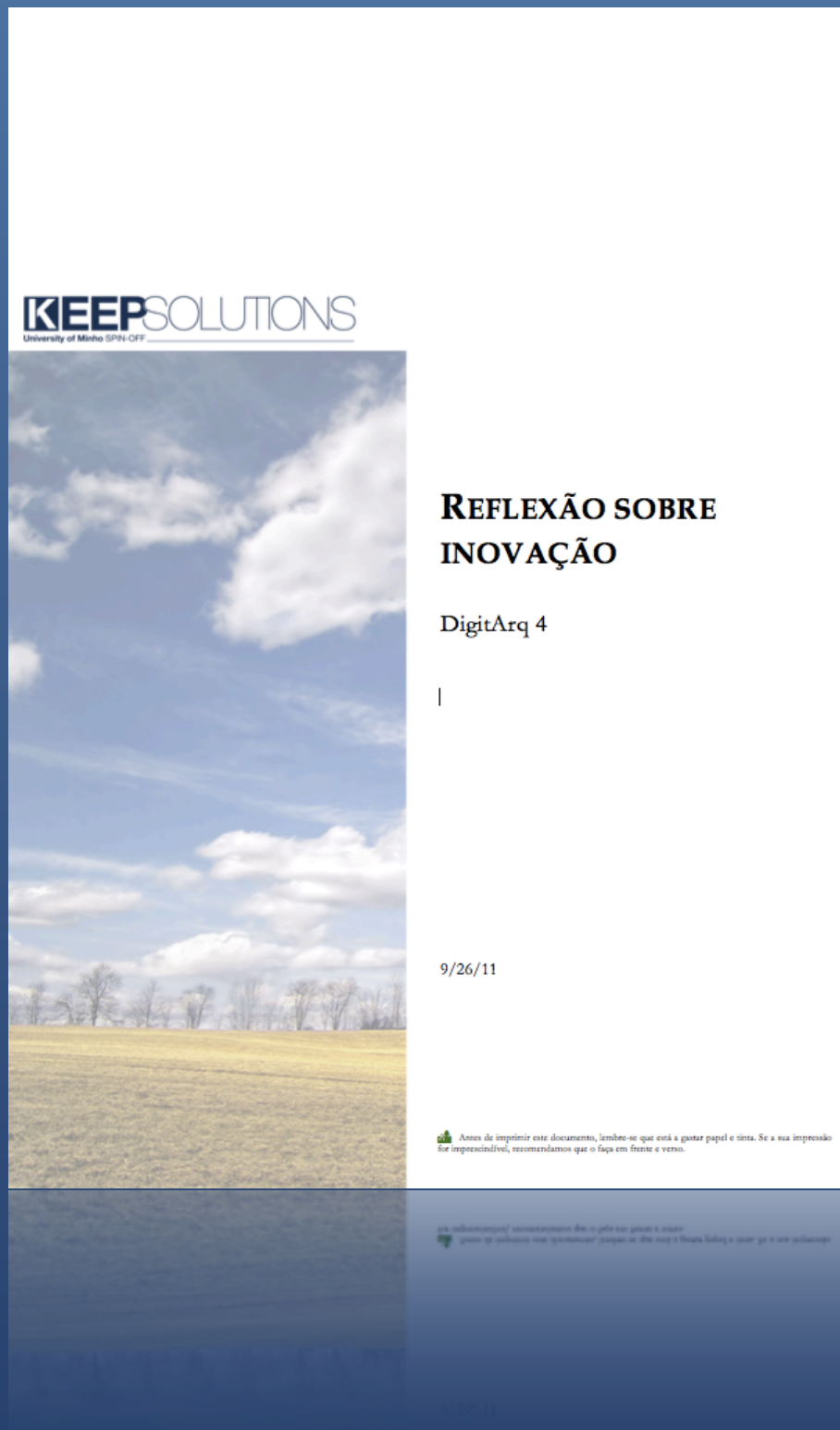
Pontos positivos

Lições aprendidas

Pontos negativos

Partilha de conhecimento

Ideias para trabalho futuro



The screenshot shows a web browser window with the address bar displaying `redmine.keep.pt/projects/keep-inov/wiki/Project_ideas`. The page title is "KEEP | Innovation". The navigation bar includes links for Home, My page, Projects, Administration, and Help. The user is logged in as "lfaria" and can access My account, Menu, and Sign out options. The main navigation menu includes Overview, Activity, Issues, New issue, News, Documents, Wiki (selected), and Settings.

Project ideas

Tools: Edit, Watch, Lock, Rename, Delete, History

Aqui serão listadas várias ideias adquiridas em processos de inovação. Para cada ideia deve ser definida:

- **Nome:** Nome curto e descritivo da ideia
- **Descrição:** Descrição da ideia
- **Projectos associados:** Se a ideia se refere a projectos existentes, registar aqui
- **Autor e contribuição:** Pessoas envolvidas na criação da ideia
- **Responsáveis:** Pessoas responsáveis por descrever melhor a ideia, caso ela seja escolhida para ser aprofundada
- **Data:** Data de criação
- **Motivação (opcional):** A visão da ideia, que problemas tenta atacar ou que valor visiona
- **Objectivos (opcional):** Quais são os requisitos a ser implementados
- **Pontuação (%):** Mediante uma votação (pontuação de 0 a 5) de um grupo representativo, qual é a pontuação final em percentagem da ideia

As ideias escolhidas para ser aprofundadas serão registadas segundo a última versão do modelo MO11120:
<http://keep.weebox.keep.pt/manager/#bundle/B50E0B0B6E2995A9719F4FAAAFF0D535> (verificar se é a última versão!)

E disponibilizadas nos documentos:
<http://redmine.keep.pt/projects/keep-inov/documents>

Wiki

- Start page
- Index by title
- Index by date

Repositório inicial de ideias

Identificação

Descrição

Motivação

Requisitos funcionais

Objectivos a alcançar

KEEPSOLUTIONS
University of Minho SPIN-OFF

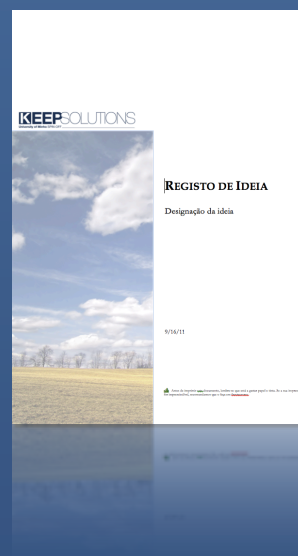


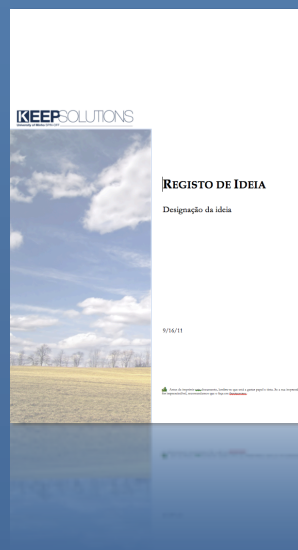
REGISTO DE IDEIA

Designação da ideia

9/16/11

Antes de imprimir este documento, lembre-se que está a gastar papel e tinta. Se a sua impressão for imprescindível, recomendamos que o faça em **duplex**.







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